

***Iowa Department on Aging  
Senior Living Program (SLP)  
Unmet Needs Report  
7/1/2010 to 2/28/2011***

<b>Service</b>	<b>Total Consumers Contacts</b>	<b>Total Units</b>	<b>Avg. per Contact</b>	<b>Service Unit of Measure</b>
Adult Daycare	46	1,140	24.8	1 hour
Advocacy	6	6	1.0	1 hour
Assessment & Intervention	23	92	4.0	1 hour
Assisted Transportation	191	1,350	7.1	1 one-way trip
Case Management	13	126	9.7	1 hour
Chore	208	1,590	7.6	1 hour
Emergency Response System	178	178	1.0	1 client
Grandparent Relative Support	6	6	1.0	1 client
Health Screening Well Elderly Clinics	180	212	1.2	1 hour
Home Delivered Meals	118	2,610	22.1	1 meal
Home Repair	19	91	4.8	1 hour
Homemaker	578	4,070	7.0	1 hour
Legal Assistance	21	42	2.0	1 hour
Material Aide	10	14	1.4	1 client
Medication Management	19	61	3.2	1 client
Mental Health Outreach	57	413	7.2	1/4 hour
Nutrition Counseling	8	32	4.0	1 session
Nutrition Education	9	9	1.0	1 session
Outreach	18	108	6.0	1 contact
Personal Care	98	806	8.2	1 hour
Preventive Health Promotion	144	186	1.3	1 contact
Respite	95	2,125	22.4	1 hour
Transportation	189	624	3.3	1 one-way trip
Visiting	414	2,105	5.1	1 visit

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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**NorthLand Area Agency on Aging**

<b>Allamakee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	25	8.3	1 one-way trip
No Funding	3	25	8.3	
Chore	14	62	4.4	1 hour
No Funding	14	62	4.4	
Emergency Response System	22	22	1.0	1 client
No Funding	22	22	1.0	
Home Delivered Meals	22	440	20.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	20	400	20.0	
Homemaker	27	135	5.0	1 hour
No Funding	27	135	5.0	
Personal Care	4	20	5.0	1 hour
No Funding	4	20	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
<b>Clayton</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	17	85	5.0	1 hour
No Funding	17	85	5.0	
Emergency Response System	25	25	1.0	1 client
No Funding	25	25	1.0	
Home Delivered Meals	11	200	18.2	1 meal
No Funding	11	200	18.2	
Homemaker	31	155	5.0	1 hour
No Funding	31	155	5.0	

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<b>Fayette</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	56	56	1.0	1 client
No Funding	56	56	1.0	
Home Delivered Meals	20	400	20.0	1 meal
No Funding	20	400	20.0	
Homemaker	42	210	5.0	1 hour
No Funding	42	210	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
<b>Henry</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
<b>Howard</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	9	45	5.0	1 hour
No Funding	9	45	5.0	
Emergency Response System	16	16	1.0	1 client
No Funding	16	16	1.0	
Home Delivered Meals	8	160	20.0	1 meal
No Funding	8	160	20.0	
Homemaker	6	21	3.5	1 hour
No Funding	6	21	3.5	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	

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<b>Winneshiek</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	33	330	10.0	1 one-way trip
No Funding	33	330	10.0	
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	38	38	1.0	1 client
No Funding	38	38	1.0	
Home Delivered Meals	25	500	20.0	1 meal
No Funding	25	500	20.0	
Homemaker	45	190	4.2	1 hour
No Funding	45	190	4.2	
Personal Care	6	30	5.0	1 hour
No Funding	6	30	5.0	
Respite	3	60	20.0	1 hour
No Funding	3	60	20.0	
Transportation	2	40	20.0	1 one-way trip
No Funding	2	40	20.0	

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<b>Buena Vista</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	15	69	4.6	1 hour
Funding Inadequate	15	69	4.6	
Personal Care	5	17	3.4	1 hour
Funding Inadequate	4	13	3.3	
Unable to Staff	1	4	4.0	
<b>Clay</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
<b>Dickinson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
<b>Emmet</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	100	437	4.4	1 hour
Funding Inadequate	56	234	4.2	
No Funding	19	66	3.5	
Unable to Staff	25	137	5.5	
Personal Care	65	322	5.0	1 hour
Funding Inadequate	57	287	5.0	
No Funding	8	35	4.4	
<b>Lyon</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	44	264	6.0	1 hour
Funding Inadequate	44	264	6.0	
Visiting	26	131	5.0	1 visit
Funding Inadequate	26	131	5.0	

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<b>Obrien</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Preventive Health Promotion	134	155	1.2	1 contact
Funding Inadequate	134	155	1.2	
Respite	14	170	12.1	1 hour
Funding Inadequate	14	170	12.1	
Visiting	24	66	2.8	1 visit
Funding Inadequate	24	66	2.8	
<b>Osceola</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	
<b>Palo Alto</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	10	20	2.0	1 one-way trip
Funding Inadequate	2	4	2.0	
No Funding	2	4	2.0	
Unable to Staff	6	12	2.0	
Homemaker	7	10	1.4	1 hour
Funding Inadequate	4	4	1.0	
Unable to Staff	3	6	2.0	

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<b>Sioux</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	11	29	2.6	1 hour
Funding Inadequate	4	11	2.8	
No Funding	7	18	2.6	
Health Screening Well Elderly Clinics	10	10	1.0	1 hour
Funding Inadequate	9	9	1.0	
No Funding	1	1	1.0	
Homemaker	54	443	8.2	1 hour
Funding Inadequate	54	443	8.2	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	10	31	3.1	1 contact
Funding Inadequate	10	31	3.1	
Respite	34	395	11.6	1 hour
Funding Inadequate	34	395	11.6	
Visiting	240	1056	4.4	1 visit
Funding Inadequate	240	1056	4.4	

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**Heritage Area Agency on Aging**

<b>Linn</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	3	12	4.0	1 hour
Funding Inadequate	1	4	4.0	
No Funding	2	8	4.0	



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**Aging Resources of Central Iowa**

<b>Boone</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	6	6	1.0	1 hour
Funding Inadequate	6	6	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	9	10	1.1	1 client
Funding Inadequate	5	5	1.0	
No Funding	4	5	1.3	
<b>Marion</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

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**Aging Resources of Central Iowa**

<b>Polk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	90	872	9.7	1 one-way trip
Funding Inadequate	21	203	9.7	
No Funding	42	406	9.7	
No Provider	21	203	9.7	
Unable to Staff	6	60	10.0	
Case Management	13	126	9.7	1 hour
Funding Inadequate	3	29	9.7	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Grandparent Relative Support	6	6	1.0	1 client
No Funding	1	1	1.0	
No Provider	5	5	1.0	
Home Repair	13	85	6.5	1 hour
Funding Inadequate	3	25	8.3	
No Funding	9	56	6.2	
No Provider	1	4	4.0	
Mental Health Outreach	56	412	7.4	1/4 hour
Unable to Staff	56	412	7.4	
Nutrition Counseling	8	32	4.0	1 session
No Funding	2	8	4.0	
No Provider	6	24	4.0	
Nutrition Education	8	8	1.0	1 session
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Outreach	18	108	6.0	1 contact
Unable to Staff	18	108	6.0	
Transportation	152	310	2.0	1 one-way trip
Unable to Staff	152	310	2.0	

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**Aging Resources of Central Iowa**

Visiting	88	352	4.0	1 visit
Unable to Staff	88	352	4.0	

<b>Story</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	35	1120	32.0	1 hour
Funding Inadequate	35	1120	32.0	
Transportation	34	272	8.0	1 one-way trip
Funding Inadequate	34	272	8.0	

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**Southwest 8 Area Agency on Aging**

<b>Cass</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	354	88.5	1 hour
No Funding	4	354	88.5	
<b>Fremont</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	23	92	4.0	1 hour
Funding Inadequate	4	16	4.0	
No Funding	17	68	4.0	
Unable to Staff	2	8	4.0	
Assisted Transportation	18	63	3.5	1 one-way trip
No Funding	18	63	3.5	
Emergency Response System	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Homemaker	68	301	4.4	1 hour
Funding Inadequate	22	66	3.0	
No Funding	24	191	8.0	
Unable to Staff	22	44	2.0	
Medication Management	17	59	3.5	1 client
Funding Inadequate	5	17	3.4	
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	14	565	40.4	1 hour
No Funding	2	12	6.0	
Unable to Staff	12	553	46.1	

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**Southwest 8 Area Agency on Aging**

<b>Harrison</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	42	48	1.1	1 hour
No Funding	42	48	1.1	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	

<b>Mills</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	6	18	3.0	1 hour
No Provider	6	18	3.0	
Home Delivered Meals	10	200	20.0	1 meal
No Provider	10	200	20.0	

<b>Montgomery</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Homemaker	3	11	3.7	1 hour
No Funding	3	11	3.7	
Personal Care	2	2	1.0	1 hour
Unable to Staff	2	2	1.0	
Respite	2	29	14.5	1 hour
Unable to Staff	2	29	14.5	

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<b>Pottawattamie</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	31	31	1.0	1 one-way trip
No Funding	22	22	1.0	
No Provider	9	9	1.0	
Chore	131	1257	9.6	1 hour
Funding Inadequate	131	1257	9.6	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	21	690	32.9	1 meal
Funding Inadequate	21	690	32.9	
Home Repair	4	4	1.0	1 hour
No Funding	4	4	1.0	
Homemaker	40	1360	34.0	1 hour
Funding Inadequate	40	1360	34.0	
Material Aide	1	4	4.0	1 client
No Funding	1	4	4.0	
Mental Health Outreach	1	1	1.0	1/4 hour
No Provider	1	1	1.0	
Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	

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**Southwest 8 Area Agency on Aging**

Respite	23	626	27.2	1 hour
Funding Inadequate	17	620	36.5	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	16	480	30.0	1 visit
Funding Inadequate	16	480	30.0	

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**Seneca Area Agency on Aging**

<b>Appanoose</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	6	6.0	1 hour
Funding Inadequate	1	6	6.0	
<b>Davis</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	3	22	7.3	1 hour
No Funding	3	22	7.3	
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
<b>Jefferson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	9	2	0.2	1 hour
Funding Inadequate	9	2	0.2	
<b>Keokuk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	67	386	5.8	1 hour
Funding Inadequate	67	386	5.8	
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
<b>Lucas</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
<b>Mahaska</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	



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**Seneca Area Agency on Aging**

<b>Monroe</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	6	2.0	1 one-way trip
No Provider	3	6	2.0	
Emergency Response System	7	7	1.0	1 client
No Funding	7	7	1.0	
Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	
<b>Wapello</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	4	15	3.8	1 hour
Funding Inadequate	3	14	4.7	
Unable to Staff	1	1	1.0	

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**Southeast Iowa Area Agency on Aging**

<b>Des Moines</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
<b>Lee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	22	44	2.0	1 hour
Funding Inadequate	14	14	1.0	
No Funding	4	19	4.8	
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	